

# **Easton Community Center**

## **Burr Childcare Program**

**1960 Burr St.  
Fairfield, CT 06824**

**Burr Child Care 203-923-3500  
Easton Community Center 203-459-9700**

**Parent Handbook  
Purposes and Objectives  
Operating Policies and Procedures**

**2011-2012 Edition**

*August 2011*

## **ECC Mission Statement**

The Easton Community Center, Inc. (ECC) is committed to providing cultural, educational, recreational and social opportunities and to designing creative and high quality programs which will enhance the mental and physical well-being of children, teens and adults within the greater Easton community.

## **OBJECTIVES**

- Maintain a State Day Care License and operate as a non-profit organization to offer affordable fees to all Burr families served.
- Be a contemporary educational and recreational program designed by qualified professionals who will provide meaningful activities in a safe and dynamic learning environment.
- Meet the social, emotional and physical needs of the children in an environment that fosters positive youth development.
- Operate during the Fairfield Public School year with services provided during conference days (early dismissals). There may be a program during the winter and spring vacations at the Easton Community Center for an additional fee.

## **PROGRAM DESIGN**

The ECC Burr Childcare Program is supervised by a certified Head Teacher and Playground Staff and monitored occasionally by a Program Director. Our program is maintains ratio-based staff in conjunction with the State of CT Day Care Licensing. The ECC will maintain a Parent Advisory Board that will be comprised of parent volunteers who will give advice and first hand feedback of the program to the Head Teacher, Program Director and ECC Facility Director. This information is used to determine how we may better meet your family needs and improve the program.

The program is designed to offer children both self-guided and collaborative group activities in a rich social environment. By design, the program is set up to provide a bridge between home and school.

The ECC Program will maintain a student to staff ratio of 10:1 at all times.

On the first day of the program, the children will be oriented to the rules and guidelines of the program. During the daily schedule children are afforded an opportunity of free choice from a variety of programs as well as structured activities.

The Head Teacher will serve as the first point of contact or the liaison for all parent concerns regarding staff and program design. If a parent/teacher conference is needed, it may be done by telephone as not to infringe on time nor violate confidentiality. However, if serious concerns arise, meeting may be required. The Program Director will be available to meet and discuss any concerns that participants may have in regard to the program or the staff.

**Burr Childcare (Marissa Grande-Head Teacher) 203-923-3500**  
**Lori Manganò (Program Director) 203-414-6816**  
**Easton Community Center 203-459-9700**

## **PLAN FOR CONSULTATION**

We are required to have an education, health and dental consultant as per state licensing.

All consultants will be available for annually reviewing our policies, and reviewing our in-service education programs. They will be available for advice and consultation regarding the program by telecommunication and in person.

## **STAFF DEVELOPMENT**

The ECC Burr Child Care Program offers continuing education and developmental plans to the staff members based on the staff's needs and program's needs.

## **ABSENCES**

Please inform ECC BCC of ALL absences from the program. Just as the school is notified if a child is going to be absent, our program also needs to be notified if a child is not going to be attending the program as scheduled to insure each child's safety.

If your child is not present or ill and unable to attend the day they were registered for, please call the answering machine and leave a message.

### **ECC Burr Child Care 203-923-3500**

Please state: Child's Name and confirm that your child will not be attending on specified date.

You can also email Marissa at marissa@eastoncc.com.

## **ADMISSION TO THE PROGRAM**

Admittance into the program is contingent upon receipt of program releases, applications, and all required forms and deposits.

The ECC does not discriminate on the basis of race, national origin, religion, gender, income or disability. Inquiries related to special needs requiring accommodations should kindly be put in writing, upon application, to the ECC Head Teacher. Questions regarding the policies of the ECC should be directed to the ECC Facility Director.

## **ATTENDANCE AND RELEASE (Sign-In and Sign-Out)**

Prior notification is required if for any reason your child will not be attending the program. Please call our answering machine and leave a message: **203-923-3500** (refer to Absences section)

### **Before School Sign In:**

Parents or guardians must sign their child in upon dropping them off by placing their signature and time of drop off on the daily attendance sheet.

### **After School Sign Out:**

Parents and guardians must sign out their child before leaving by placing their signature and time of departure on the daily attendance sheet. Children will ONLY be released to their legal parent or guardian unless prior permission is given to the ECC staff indicating that another adult will pick them up, such as those documented on the application as "emergency pickups". Photo identification will be required prior to releasing any child.

**NO CHILD WILL BE RELEASED ON THEIR OWN. NO CHILD WILL BE RELEASED IF IT IS DETERMINED THAT THE CONDITIONS ARE NOT SAFE.**

# **DISCIPLINE POLICY**

## **Implementation of Discipline Policy**

The goal of discipline is to help the child develop inner controls so that he/she may move toward appropriate social behavior. Methods for resolving conflicts are:

- Positive guidance
- Setting clear limits
- Redirection

When disputes arise among children or between a child and teacher, the teacher will encourage a talking out process among those involved. The goal of this talking out process will be to acknowledge feelings and find solutions using children's ideas whenever possible.

A child who may be overly aggressive or repeatedly destructive of other children's work may be asked to make an activity choice in another area if talking things through has not resulted in better self control.

Staff will continuously supervise children during disciplinary actions.

Staff shall not be abusive, neglectful, or use corporal, humiliating or frightening punishment under any circumstances. No child shall be physically restrained unless it is necessary to protect the safety and health of the child or another child or adult.

### **Basic Ground Rules for Participants**

- 1. Always stay within the specified areas of the ECC Program with a staff member. Never wander off on your own.**
- 2. Always listen to the directions of the staff members/playground assistants. If you don't understand or agree, listen first and discuss with the staff member later.**
- 3. Keep your body to yourselves. No hitting, kicking, spitting or fighting is allowed.**
- 4. If someone hurts you, tell him or her to stop and tell a staff member right away. Don't hurt them back.**
- 5. Leave other people's belongings alone. Do not take other people's things without permission.**
- 6. Be respectful of the property (games, toys, etc.) of the ECC program and school – treat it like your own.**
- 7. Think about the words you speak. Words can help and words can hurt. Using inappropriate or nasty words, teasing and making fun of others is not allowed.**

In the event that a child fails to follow these basic rules, or other directions given by the staff, a sequence of corrective techniques will be employed by the staff to help the child and to avoid any possible disruption.

#### **Step 1 – Reminder of Rule(s)**

In the case of a minor behavioral situation, the child will be reminded of the rule he or she is forgetting or breaking and be asked to correct the behavior accordingly. Such correction may include an apology to the other child(ren) or staff member in question. Most issues are addressed at this level with the staff member in order to correct small lapses in judgment.

#### **Step 2 – Time Out**

If a child seems to be having difficulty with correcting inappropriate behavior, by either repeating behaviors already identified as unacceptable or refusing to acknowledge the seriousness of an infraction, staff members may utilize a "time-out". This calls for a staff member to separate the child from the group's activity and discuss more in depth the reason for the "time-out". The duration of the "time-out"

depends on the age of the child, nature of the presenting problem and the judgment of the staff member in charge. The child will remain under constant supervision during the “time-out” period. At the conclusion of the “time-out”, the child will be reunited back with the group and rejoin the activity. The parent will be notified of the situation by the staff member in charge. All incidents describing the situation which led to the “time-out” will be documented in the child’s file.

### **Step 3 – Calling Parents**

If it becomes clear that a child in the program is not responding to the staff’s attempts to help correct an unacceptable behavior, you will be contacted about the current situation. Sometimes a child may want to “test the system”, not quite believing that the staff and parents communicate about unacceptable behavior. By contacting you, a child may realize that inappropriate behavior at the ECC program carries consequences. Therefore, we may contact you in their presence and ask you to reinforce our efforts over the phone with your child so that they understand that both the staff and parents take the Program Rules seriously.

### **Step 4 – Suspension from the Program**

In the rare event that a child fails to respond with a change in behavior after experiencing the 3 steps outlined above, or in the event that the problem is serious enough to skip directly to this point, the Program Director or Head Teacher will contact you that your child must be picked up from the program immediately and a one-day\* suspension will be required to take place the next day the child is scheduled to attend. At this time, the circumstances surrounding the problem will be explained fully and we may suggest a meaningful duration of suspension from the ECC Before and After School Program.

\* First Offense: One-day suspension

If a child continues to display disruptive behavior or has any other difficulties adjusting to the program, the situation will be discussed with the Program Director or Head Teacher and the parent(s) in order to provide recommendations for developing a plan toward resolution.

Second Offense:

If another offense should occur that results in suspension, the Program Director or Head Teacher will enforce a suspension up to one week.

In the event that suspension from the program is ineffective or deemed insufficient to address the problem behavior, we may exercise our right to terminate a child’s enrollment for the remainder of the school term. The Head Teacher will contact the program’s consultants for advise before step 5 is implemented.

Third Offense: Consideration for Step #5

Situations that could possibly lead to this step may include serious, willful injury to another child or staff member; blatant disregard for the safety of other children and/or staff; serious, willful destruction of another person’s belongings or ECC/School property; and/or a child’s clear statement of intent to disregard the program rules and/or staff’s directions.

### **Step 5 – Dismissal from the Program**

If a child continues to display disruptive behavior or has any other difficulties adjusting to the program, the situation will be discussed with the Program Director and Head Teacher and the parent(s) in order to provide recommendations for developing a plan toward resolution.

Dismissal from the program is seriously considered when the health, safety and welfare of the child(ren) are of concern, other children or staff are at risk, or when it affects the productive operation of the program

The Program Director or Head Teacher reserves the right to permanently remove any child(ren) from the program based on, but not limited to:

- violations of the pick-up policy
- persistent disciplinary problems with the child
- Unproductive interactions on the part of the parents/ guardians and any other situations that interfere with the ability of the program to provide an effective and positive environment for the children.

### **CHANGE IN PLANS/SCHEDULES**

With parental permission, children are allowed to attend other group functions and meetings held at Burr Elementary School while in the after school program (i.e. After-School Enrichment Programs, Scouts, etc.).

Please make arrangements for your child to be escorted to their scheduled commitments. Notification needs to be sent to the Head Teacher of any change in your child's schedule.

A Burr Change of Plans Form will need to be filled out for the day of the schedule change and sent into school: **Please make sure you check off the box indicating ECC, otherwise we will not receive the form from the school.**

### **COMMUNICATION**

All communication, including the distribution of invoices and newsletters will be done via e-mail and notices located by the sign in/out sheet.

All day to day concerns with the program should be addressed with your child's counselors. If your question or concern is of a more serious nature, please speak with the ECC Burr Child Care Program Director or the Facility Director at the Easton Community Center. The school office does not handle ECC business so please contact our staff directly.

### **EMERGENCY CONTACT**

If you need to contact the Head Teacher during hours of operation, the telephone number is: **(203)923-3500.**

You can also reach someone at the Easton Community Center at **203-459-9700.**

Monday-Friday 6:30AM-10:00PM, Saturday 8:00AM-10:00PM and Sunday 11:00AM-4:00PM

### **ENROLLMENT AND REGISTRATION**

A \$75.00 non-refundable annual registration fee per child will be required to reserve your child's space in the program each school year. Registration will begin in March (which coincides with the Kindergarten orientation sessions). The annual fee is required to be submitted along with the registration form.

Any child that leaves the program mid-year will be treated as a new applicant for the following year. No child will have automatic enrollment privileges.

The tuition fees are based on 10 installment payments through the year, however this year there will be 9 installments due to the program starting in October:

<b>PROGRAM</b>	<b>Monthly Installment Payments (Full-Time)</b>	<b>Monthly Installment Payments 3-Day Fee** (Part-Time)</b>	<b>Monthly Installment Payments 2-Day Fee** (Part-Time)</b>
BEFORE SCHOOL Grades K-5	\$125.00	\$95.00	\$65.00
AFTER SCHOOL – Kindergarten*	\$240.00	\$185.00	\$130.00
AFTER SCHOOL Grades 1-5	\$205.00	\$160.00	\$110.00
FULL TIME (AM & PM) Grades K - 5	\$299.00		

\* Includes early dismissal on Wednesdays @ 1:15PM

\*\* Part time 2 & 3-Day options will be selected by parent/guardian at time of registration

Two & Three-Day part-time enrollment will be made available depending on capacity and will be given secondary priority to Five-Day full-time enrollment.

Installment Payment Due Dates:

The monthly installment payments are **due on the 1<sup>st</sup> of each month** starting with **Oct. (of the current year) October, November, December, January, February, March, April, May and June.**

Early Bird Special Discount Incentive Program:

If all 10 installment payments are made by June 15<sup>th</sup> for the following school year, you will receive a 5% discount.

Family Discounts (families with more than 1 child enrolled):

A \$20.00 discount per additional child for full-time participants and \$10 discount per additional child for part-time participants will be applied if there is more than one (1) child from the same family enrolled in the Program. This discount would apply monthly to the youngest child fees.

Adding Additional Mornings, Afternoons or Early Dismissal Days:

If you should need to add a particular AM or PM due to an unusual circumstance, you must check with our Program Director to see if space is available.

- The cost for an additional AM is \$15 per child.
- The cost for an additional PM is \$25 per child.

If your child is not enrolled on a day that is an **Early Dismissal Day** and you would like to enroll them, you must check with our Program Director if space is available.

- The cost for an **Early Dismissal Day** is \$35 for the first child and \$30 for each additional child. (The EDD fee is only applied if your child is NOT currently enrolled on that day)

First-Time Enrollment Deposit:

With enrollment, the Program requires deposits to be held on account.

- **Requirement is a \$100 deposit**

The deposit will be held and rolled over year to year. The deposit will be applied towards the last installment payment of your child’s enrollment to the program.

Confirmation of Enrollment:

Parents/Guardians will be notified by receiving an enrollment package which will confirm their child’s enrollment to the Program.

The enrollment package will need to be completed and submitted with all required information (i.e. emergency contacts, medical forms, etc) no later than **Sept. 30** along with the first installment payment.

Payment Process:

Tuition fees will be collected in 9 installment payments. (see above for details)

Tuition fees are due even if the child is absent for any reason, as you are paying for a spot filled by your child and costs are incurred even in your child’s absence.

**The fees are payable by cash (receipt given), credit cards (Visa, M/C & American Express) and by check payable to: Easton Community Center**

Checks and credit cards are the preferable payment method. Credit card numbers are required at time of registration. Your card will not be charged if payment by check is received by 7<sup>th</sup> of each month.

Checks should be submitted in the payment box located next to the sign-in/sign-out sheet or phone in payments with a credit card.

A \$25.00 fee will be charged for any check returned by the bank

Our automatic payment system is a great system. Your personal information is kept confidential and your credit card is charged on the first of each month. You will receive an invoice, via email once the charge has been processed.

**Prompt payment is essential to maintain our budget obligations.** It is mandatory that if your tuition balance is not paid by the 7<sup>th</sup> of the month, your credit card on file will automatically be charged. You will receive an invoice, via email once the charge has been processed.

In the event of an unplanned school closure, no refund of fees will be provided.

**HOURS OF OPERATION**

<b>Before School Program</b>	<b>After School Program</b>	<b>Wednesdays Kindergarten Dismissal</b>
7:00AM - 8:50AM	3:20PM - 6:00PM	1:15PM - 6:00PM

Early Morning Drop-Off:

Doors will not be open until 7:00AM. Therefore, no drop offs will be allowed prior to this time. Parents or guardians must sign their child in upon dropping them off by placing their signature and time of drop off on the daily attendance sheet.

Pick Up at End of Day: Parents need to arrive at the school with enough time to pick up their children, homework, instruments and all other belongings. The Program is closed at 6:00PM. No child should be in the building after 6:00PM. This means that the child(ren) needs to be signed out, have their belongings and have vacated the building by 6:00PM.

Delayed Pick Up After 6:00PM:

The parent/guardian will be charged \$10.00 beginning at 6:00 PM and an additional \$10.00 for every 15 minute period that follows. If you are going to be delayed, (e.g. there is an accident and you are stuck on the highway) and anticipate a late pick-up, please contact your alternate pick-up designee first to see if they can pick up your child, and/or notify the program of your late arrival.

**Telephone Number to Call if Urgent: 203-923-3500**

Early Unplanned School Closings:

If an early dismissal is announced prior to opening of the afternoon program, **THE PROGRAM WILL NOT BE OPENED.** The ECC BCC follows the same schedule as all Fairfield Public School announcements.

If an announcement is made stating that all after school and evening programs in Fairfield have been cancelled, the program will not open.

In inclement weather, please be sure that your emergency contact has been alerted to the possibility of an early pickup.

**If cancellations are due to inclement weather we will follow school closings and early dismissals.**

Updates will be posted to the following;

- Register to receive email notifications on class cancellation due to weather @ CTWeather.com listed under Learning Centers
- Tune to WICC 600AM radio for cancellations
- Call the ECC (203)459-9700 x 103

The ECC after school program will follow the same schedule as all Fairfield Public Schools. If there is a **delayed opening**, there will be **no Before School Program.**

The ECC does offer Vacation Camps at an additional fee during school vacations at the Easton Community Center.

Contact the ECC for more information @ 203-459-9700.

Early dismissal days:

If there are days where Burr is scheduled for an early dismissal, such as school conference days, this is included in the regular fee for all students already enrolled in the program for that day. If you are not enrolled in the after-care program for that particular day of the early dismissal, you may be able to be considered to apply for coverage for that day at an additional cost if space is available.

<b>Early Dismissal Days</b> ( <i>Included in Enrollment Fees</i> )
1:40PM - 6:00PM

**ILLNESS/INJURIES**

Sick/Illness:

Children will be observed initially upon arrival and monitored for signs of illness throughout the program. If the child is sick, the parent/guardian will be contacted to make arrangements to pick up the child. The child will be held in a quiet area away from the other children.

Children will only be released to those listed on the application/registration forms. Proof of identification is required for pick up if other than the parent/guardian. (See Attendance and Release Section)

Any child with a communicable disease will not be permitted to attend the program until a signed note from a physician that states that the child may return to school is submitted to the Head Teacher of the program.

If your child is found to have head lice or any communicable disease, the program should be notified immediately.

**Head Lice:**

In order to protect all children and staff from the spread of lice, it is **MANDATORY** that you notify the Head Teacher immediately. Once your child has been rechecked by the school nurse and cleared, he/she will be able to re-enter our program. This is a precautionary measure that we feel necessary to enforce in our program.

We also recommend that your child return with clothing that has been laundered and long hair pinned up if possible. Another precautionary measure to minimize the spread of lice.

If at any point in time, we feel that your child may be reinfested, you will be contacted to pick up your child immediately. If you fail to notify our program, which is mandatory, and we are informed by another source that your child was sent home with lice, your child will not be able to return to our program for one week. The purpose of this is to protect the other children from infestation.

Upon the third reported case of head lice involving your child, during a school year, it is required that you receive written notification from a health care provider or lice specialist indicating that your child is "lice free". You will need to submit this notification to the Head Teacher in order for your child to return to your program. During the time that your child is not in attendance, you are still responsible for tuition payments, as you are paying for a spot filled by your child and costs are incurred even in your child's absence.

### **Medical Records/Known Allergies/Emergency Contact:**

Forms requiring this information will be sent to the parent/guardian upon confirmation of enrollment. The forms must be completed and mailed in by July 15<sup>th</sup> (see Fees and Enrollment Section). This information is required to be readily available for the Program Director and Head Teacher of the ECC BCC Program at all times.

### **Injuries:**

All injuries shall be recorded by the staff and will be reported to the parent/guardian at the time of pickup unless the injury requires immediate contact. A signature is required to confirm that the parent/guardian has been informed of the injury.

In case of a medical emergency, a qualified staff member will attend to first aid as needed. Another staff member would notify the family of the child. Attempts will be made to consult with the child's physician/dentist. If neither is available, the program's medical consultants will be contacted. For extreme emergencies, 911 will be called. An ambulance will take the child and a staff member to the nearest hospital. The child's emergency permission form will be brought with them. Another staff member will notify the family or alternate pick-up person to meet the child at the emergency room. Additional staff will be called in if necessary to maintain required ratios.

### **LIABILITY INSURANCE**

The Easton Community Center Burr Child Care Program of Burr Elementary School will insure the program for all state required policies.

### **LICENSING**

The Easton Community Center Burr Child Care Program will be licensed by the State of Connecticut Department of Health Services. Our License number is pending.

### **MEDICAL INSURANCE**

Each child is to be covered by his/her family's accident/medical insurance. Easton Community Center BCC Program does not provide this coverage.

### **Medication Policies**

Routine medications are not administered in the Easton Community Center program. Medication such as inhalants, oral, topical and injectables medications may be administered in the case of a specific student with a medically diagnosed condition that may require prompt treatment to protect the student against serious harm or death. A physician's order is required. The student must have a medication administration form signed by their physician and parent or legal guardian that includes condition for which the medication is required, indications for giving medication, medication, strength, dose and side effects. Medication must be supplied by parent or guardian. Medication is to be in original container with label and have valid expiration dates and directions. Medication will only be administered by trained staff. Staff is trained in the administration of medication by our nurse consultant. This training is renewed every three years for inhalants, oral & topical medications. Training for injectables is repeated once per year. At no time is an untrained staff allowed to administer medications. A copy of the medication administration form is available at the ECC' front desk or the program's Head Teacher.

## **NUTRITION**

### **Before School:**

Breakfast is not included in the program.

However, if you prefer your child to have breakfast in the morning, the parent/guardian will be responsible to provide the breakfast with the child such as milk/cereal, bagel, toast, juice. The program does not recommend sending your child in with donuts/munchkins for their breakfast meal. There will not be toasters or microwaves available.

### **After School:**

The program will serve a daily nutritional snack (2 for kindergarten on Wednesdays) including water and 100% juice.

## **PERSONAL BELONGINGS**

The school policy that does not allow cell phones, IPODS and personal computers is also followed in the ECC BCC Program. The program is not responsible for lost or misplaced possessions, nor will the staff “hold” these items for the children.

## **TRANSPORTATION**

There will be no transportation provided by the ECC Program. It will be the parent/guardian’s responsibility to drop off their child at Burr in the morning for the Before School Program and to pick up their child at Burr for the After School Program. The ECC BCC will not be responsible for the child(ren) until their arrival at Burr Elementary School where the parent/guardian will be met by staff.

## **WITHDRAWAL**

The Head Teacher must be notified in writing a **minimum of two (2) weeks** before a child(ren) is withdrawn from the program. The parents/guardians are responsible for payment of the fees for the two weeks after notification even if the child(ren) is no longer attending the program.

## **CHANGE IN ENROLLMENT**

If during the course of the school year your child’s enrollment schedule changes, the Head Teacher must be notified in writing two weeks prior to the change. Only then can tuition changes be made. (See Withdrawal Section)

If you are requesting a **permanent change** in your child’s enrollment, you must complete our “**Childcare Change Request**” form. Please contact Marissa Grande for availability and a copy of this form to complete.

## **REPORTING OF ABUSE AND NEGLECT**

Each member of our staff has a responsibility and legal obligation to prevent child abuse and neglect of any child involved in our care.

### 1. Definition:

Child abuse includes:

- Any non-accidental physical or mental injury (i.e. shaking, beating, burning)
- Any form of sexual abuse (i.e. sexual exploitation)
- Neglect of a child (i.e. failure to provide food, clothing, shelter, education, mental care, appropriate supervision)
- Emotional abuse (i.e. excessive belittling, berating, or teasing which impairs the child’s psychological growth)

- At risk behavior (i.e. placing a child in a situation which might endanger him by abuse or neglect).

Child abuse is defined as a child who has had:

- Non-accidental physical injuries inflicted upon him
- Injuries which are at variance with the history given of them
- Is in a condition which is the result of maltreatment, such as, but not limited to, malnutrition, sexual exploitation, deprivation of necessities, emotional maltreatment or cruel punishment.

Child neglect is defined as a child who has been:

- Abandoned
- Denied proper care and attention physically, educationally, emotionally or morally
- Allowed to live under circumstances, conditions or associations injurious to his well-being (CT Statutes 46b-120)

## 2. Staff responsibilities:

As child care providers, the Program is mandated by law to report **any suspicion** that a child is being abused, neglected or at risk.

When an accusation of abuse or neglect by a staff member is made, the Head Teacher must immediately inform the parents or guardians that a report has been made to DCF. Health care officials may need to talk to a child's parents to access the cause of the child's injuries and offer support and guidance.

## **EMERGENCY EVACUATION OF BUILDING**

In the event that the facility must evacuate, the children will be walked and guided to the bus loop area. Advanced contact has been made with the town's Civil Prepared Unit, adding the program to their list for emergencies. Notes will be posted to alert parents of the location of the children. Parents will also be notified by cell phone to pick up their children. Ratios will be maintained at all times and two staff will remain with the children until all children are picked up. If children and staff are unable to reenter the building the children will be transported to the Easton Community Center, located at 365 Sport Hill Road Easton, CT., by the town's Civil Prepared Unit or School Bus Company. The ECC will make advanced contact with the bus company for emergency transportation.